

We take care of your personal information

Adriatic Croatia International Club, the activity of marinas (hereinafter: ACI d.d.) is a company registered for the marina industry, the largest marinas system in the Mediterranean and the leading Croatian nautical company.

Protecting your information is our top priority. This document explains what personal information will be collected and how, the reasons for collecting it and to whom it may be available or provided.

Please read this document carefully.

Who is the processing manager?

The processing manager is a legal or physical person who identifies and controls the purposes and methods of processing personal data in paper and electronic form. ACI d.d. is the Processing Manager based on the applicable legislation on the protection of personal data, ie the Law on Implementation of the General Data Protection Regulation and General Regulation (EU) 2016/679 on the protection of personal data.

What personal information will be collected?

We will collect and process different types of personal information, such as basic personal information (e.g. first name, gender, date of birth, personal identification number), your contact information (address, email, phone, etc.), all for the purpose of making berth agreements for your vessel or the use of Aci Sail services.

In addition to the information above, we will ask for your identification document, country of birth, citizenship and, where applicable, your bank account number to comply with legal obligations. To ensure the network and information security of IT and WiFi systems, we may collect the IP address of WiFi system users in ACI marinas and visitors to our websites. The processing of personal data via video surveillance is carried out for the protection of people and property and is carried out in business premises (marina reception) and public areas (docks), which is informed by visible markings on objects within the marina area.

How will we collect and use your personal information?

We will collect and use personal information as follows:

Purpose

Is explicit consent required?

Concluding a contract NO

Fulfillment of legal obligations (Law on Prevention of Money Laundering and Terrorism Financing, Law on Value Added Tax, Law on Audit, Law on Protection of Personal Data, Law on Fiscalization in Cash Traffic, Law on Accounting, Law on Obligations, General Regulation (EU) 2016/679 on the protection of personal data, etc.) NO

Legitimate interests (such as fraud prevention and detection, network and information security of our own IT systems, claims for damage to your property or as a result of death / personal injury for which you hold ACI d.d. responsible for, internal analysis and reporting, etc.) NO

Delivery of marketing materials YES

As noted above, and for the aforementioned purposes, we will process your personal information that we receive from you. We want to inform you that after processing your personal information, based on our legitimate interests or for direct marketing purposes, you have the right to object.

Also, you may withdraw your consent at any time using the form provided by e-mail or by mail at the contacts referred to in point 9. You may download a copy of the Withdrawal Form from www.aci-marinas.com. Failure to provide personal information or if you provide inaccurate information may result in an inability to enter into a business relationship with you or in a refusal to contact you.

Who will have access to your personal information?

We will ensure that your personal information is processed in a manner consistent with the purpose for which it is processed. If required to meet the stated goals, your data may be accessed by:

- State bodies in compliance with legal obligations (for example, Tax Administration, Ministry of Finance, Customs Administration, Judicial and other state bodies, auditors)

If necessary to fulfill specific purposes, your personal information may be disclosed to the following sites:

- External service providers (insurance companies and insurance brokers, certified auditors and attorneys, etc.).

Personal data may also be transferred in the following cases:

- To comply with legal obligations, including the competent authorities involved in resolving your complaint

Where will personal data be processed?

Your data is processed within the Republic of Croatia by ACI d.d. For direct marketing purposes ACI d.d. may use the services of a service located outside the European Economic Area, in which case COMMISSION IMPLEMENTING DECISION (EU) 2016/1250 of 12th of July 2016 on the adequacy of protection in the framework of the European-American privacy protection system, in accordance with Directive 95/46 / EC of the European Parliament and the Council.

Your personal information will not be disclosed to unauthorized persons. If your information is processed on the basis of the contractual relations referred to in point 4, they are subject to contractual confidentiality and security provisions in accordance with the applicable data protection regulations.

What are your rights regarding personal information?

When permitted by the applicable directive, you have the right to a written request to:

- Issuance of a personal data processing certificate,
- accessing your personal information and obtaining information about the source of personal data, the purpose of the processing and the duration of processing, the categories of personal data, the estimated period in which the personal data will be stored, information about the processing manager, processing executors, and recipients to whom the personal data may be disclosed,
- Withdrawal of consent given at any time if your information is processed based on consent given,
- Correcting or updating your information so that the information is always accurate
- Deleting your personal information if it is no longer needed for the purpose for which it was processed,
- limiting the processing of your personal information in certain cases, such as when you have challenged the accuracy of your personal information, during the period we need to verify the accuracy of the information,
- the transferability of your personal data electronically, ie to receive personal data and / or directly transfer it to another processing manager;
- filing a complaint with us and / or the competent supervisory authority (Personal Data Protection Agency, azop@azop.hr).

You can exercise these rights through the provided forms available on the Website or by contacting us in person as described in Section 9.

How can I oppose the processing of my personal information?

When permitted by applicable law, you have the right to object to the processing of personal data or to ask us to suspend the processing of your personal data. Once you notify us of this request, we will no longer process your information except when processing is permitted by applicable regulations. You may exercise this right in the same way as other rights set out in point 6.

How long do we keep your personal information?

We store your personal information in accordance with the time limits set by the Accounting Act, the Anti-Money Laundering and Terrorist Financing Act, the Value Added Tax Act and other laws relating to our business.

We will not keep your personal information longer than required by law, and will only retain it for the purposes for which it was collected.

How can you contact us?

If you have any questions regarding the processing of your personal information, you can contact us at the following phone numbers and / or email addresses / addresses:

ADRIATIC CROATIA INTERNATIONAL CLUB, for the activity of marinas.

R. Strohala 2

51000 Rijeka

Email: aci@aci-club.hr

Phone Number: +385 (0) 51 271 288

Data Protection Officer

Ervin Pliskovac

Contact number: + 38551271288

email: dpo@aci-club.hr

How often do we update this information?

We regularly update this document. We will ensure that the latest version of the document is always available on the Website and will keep you informed of any possible changes that may affect you.

This document was updated on 24/05/2018.

Download related files:

General Privacy Policy

<https://www.aci-marinas.com/wp-content/uploads/2018/05/General-Personal-Data-Protection-Policy.pdf>

The form requires data access rights

<https://www.aci-marinas.com/wp-content/uploads/2018/05/Application-form-right-to-access.pdf>

Consent form

<https://www.aci-marinas.com/wp-content/uploads/2018/05/Consent-form.pdf>

Consent withdrawal form

<https://www.aci-marinas.com/wp-content/uploads/2018/05/Consent-update-form.pdf>